



TECHNOLOGY AT WORK v2.0

The Future Is Not What It Used to Be

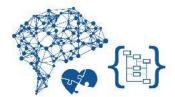
Top 10 skills

in 2020

- Complex Problem Solving
- 2. Critical Thinking
- Creativity
- 4. People Management
- Coordinating with Others
- 6. Emotional Intelligence
- 7. Judgment and Decision Making
- 8. Service Orientation
- 9. Negotiation
- 10. Cognitive Flexibility

in 2015

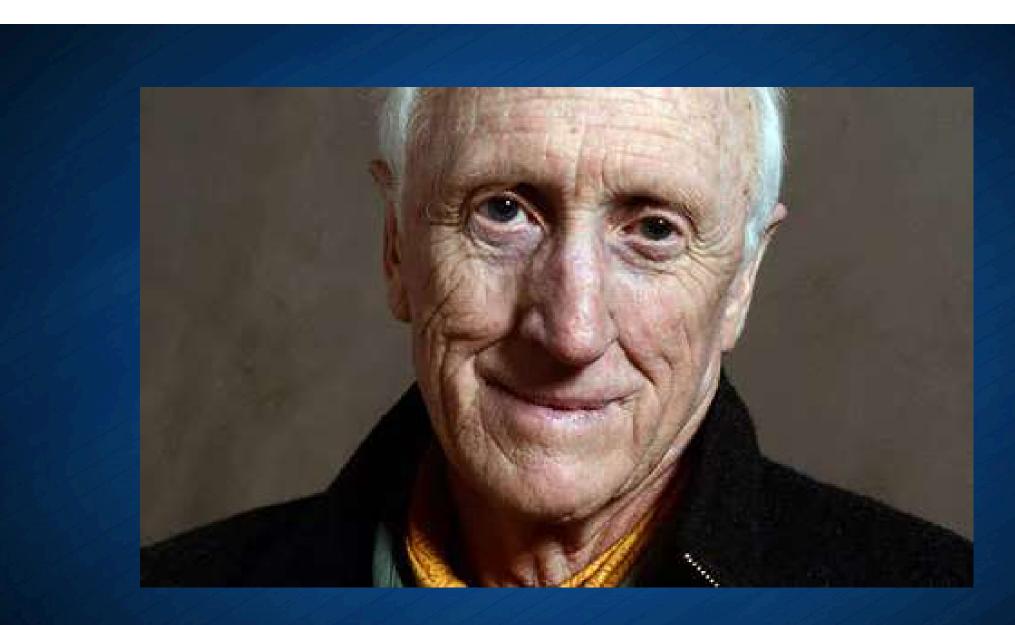
- 1. Complex Problem Solving
- 2. Coordinating with Others
- 3. People Management
- 4. Critical Thinking
- 5. Negotiation
- 6. Quality Control
- 7. Service Orientation
- 8. Judgment and Decision Making
- 9. Active Listening
- 10. Creativity

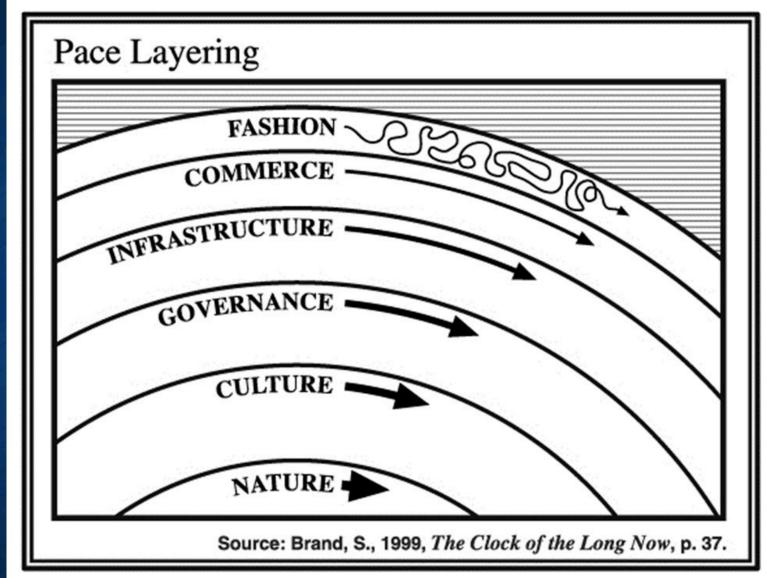


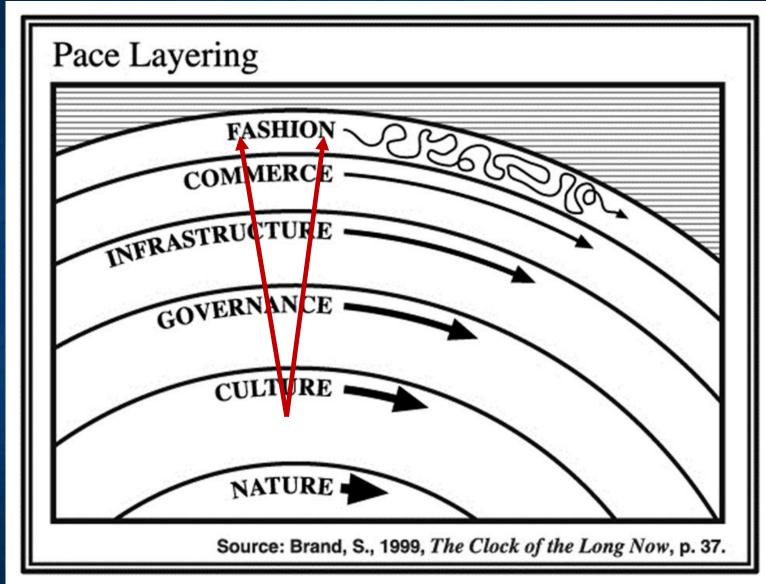
Source: Future of Jobs Report, World Economic Forum

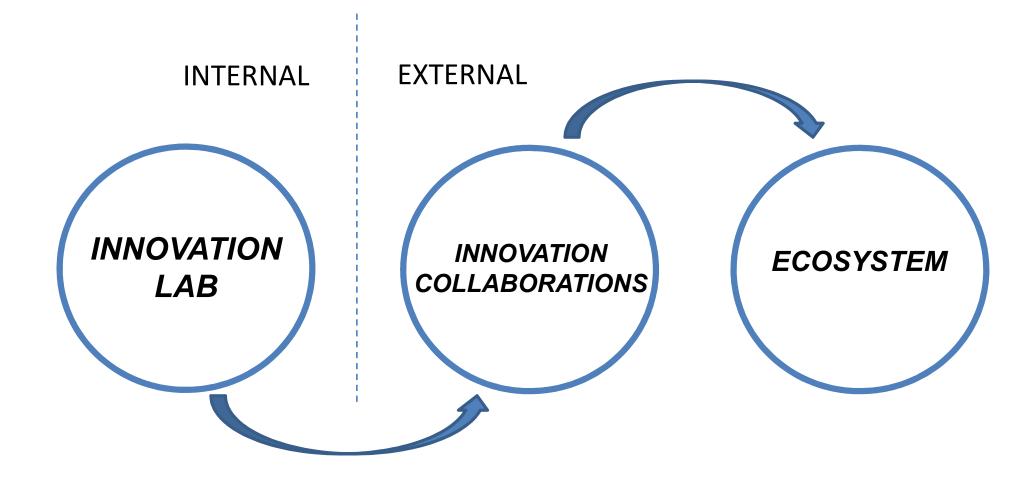








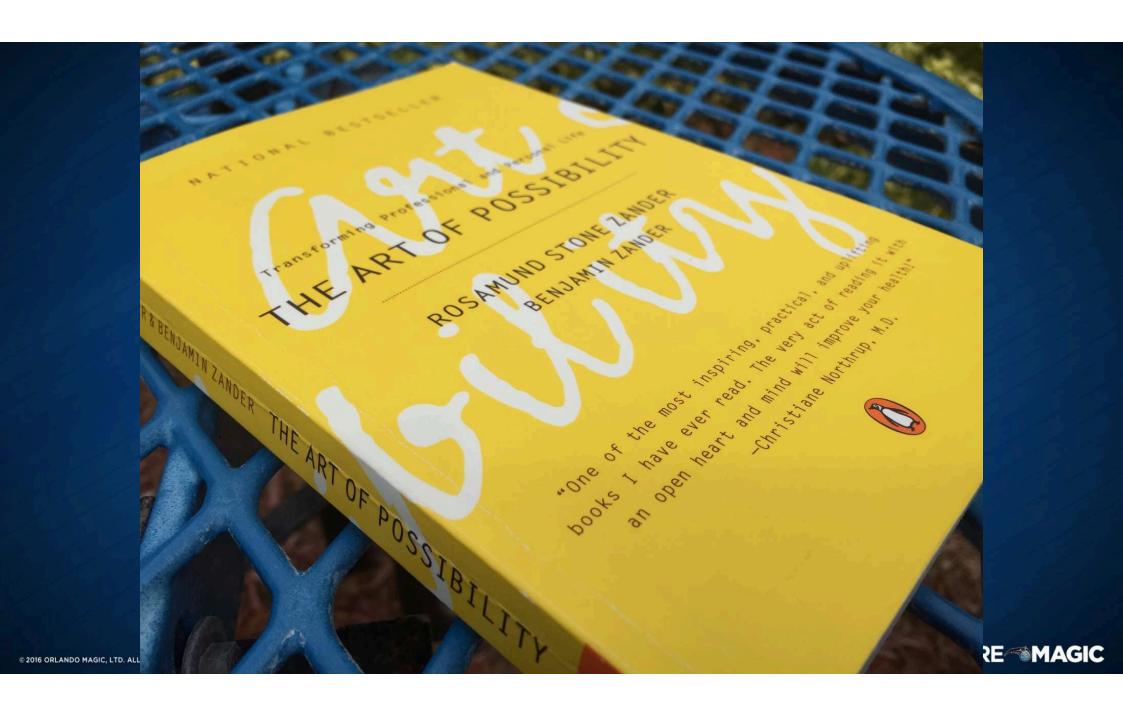












"How fascinating!"











"WHAT I LIKE ABOUT THAT..."



"I'D LIKE TO PROPOSE AN EXPERIMENT!"

LANGUAGE

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